

OHIO

Consumer Sentinel Complaint Statistics and Trends

January 1 - December 31, 2002

Total Number of Fraud and Identity Theft Complaints from Ohio Consumers = 11,490



Fraud Complaints from Ohio Consumers = 7,425

Top Fraud Complaint Categories for Ohio Consumers

Rank	Top Categories	Complaints	Percentage ¹
1	Internet Auctions	1,816	24%
2	Advance-Fee Loans and Credit Protection/Repair	1,052	14%
3	Internet Services and Computer Complaints	802	11%
4	Shop-at-Home/Catalog Sales	587	8%
5	Prizes/Sweepstakes and Lotteries	459	6%

¹Percentages are based on the total number of fraud complaints from Ohio consumers (7,425).

Amount Paid Reported by Ohio Consumers

Total No. of Complaints	Total Amount Paid Reported	Total Complaints Reporting Amt Pd	Percentage of Complaints Reporting Amount Paid	Average Amount Paid ²
7,425	\$8,339,674	6,202	84%	\$1,345

²Average amount paid is based on the total number of fraud complaints where amount paid was reported by Ohio consumers (6,202).

Top Ohio Consumer Locations for Fraud Complaints

Consumer City	No. of Complaints
Columbus	562
Cincinnati	498
Cleveland	389
Dayton	228
Toledo	204



Identity Theft Complaints from Ohio Victims = 4,065

Identity Theft Types Reported by Ohio Victims

Rank	Identity Theft Type	No. of Victims	Percentage ¹
1	Credit Card Fraud	1,675	41%
2	Phone or Utilities Fraud	1,067	26%
3	Bank Fraud	635	16%
4	Government Documents or Benefits Fraud	294	7%
5	Loan Fraud	250	6%
6	Employment-Related Fraud	154	4%
	Other	752	18%
	Attempted Identity Theft	374	9%

¹Percentages are based on the 4,065 victims reporting from Ohio. Percentages add to more than 100 because approximately 23% of victims from Ohio reported experiencing more than one type of identity theft.

Top Ohio Identity Theft Victim Locations

Victim City	No. of Victims
Cleveland	393
Columbus	359
Cincinnati	274
Dayton	123
Toledo	120